

From “Biblioboxes” to Learning Environments: The Future of Library Space

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Webinar Outline

- History and current trends
- Future trends
- Key messages from *The Future of Library Space*
- Polls
- More information
- Questions and discussion

Poll: What kind of library?

- Four-year college or university
- Community college
- Public
- School
- Other (enter in chat box)

Trends in library services and spaces: Past

- “Biblioboxes”
- Selecting, housing and circulating materials
- Reference and instructional services
- Special Collections
- Programming
- Study space (shhh!)



Trends in library spaces: transition

Stacks



Dynamic learning spaces



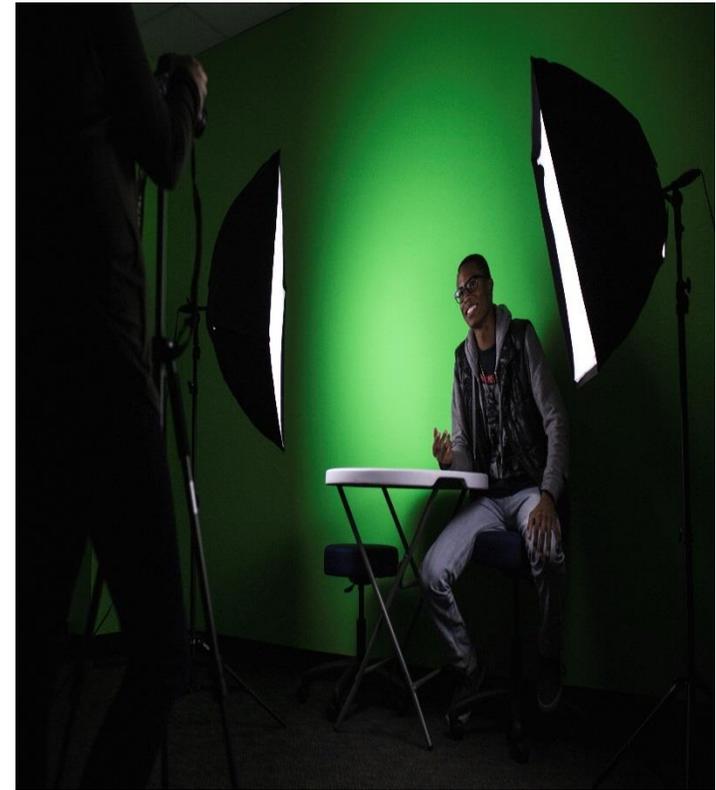
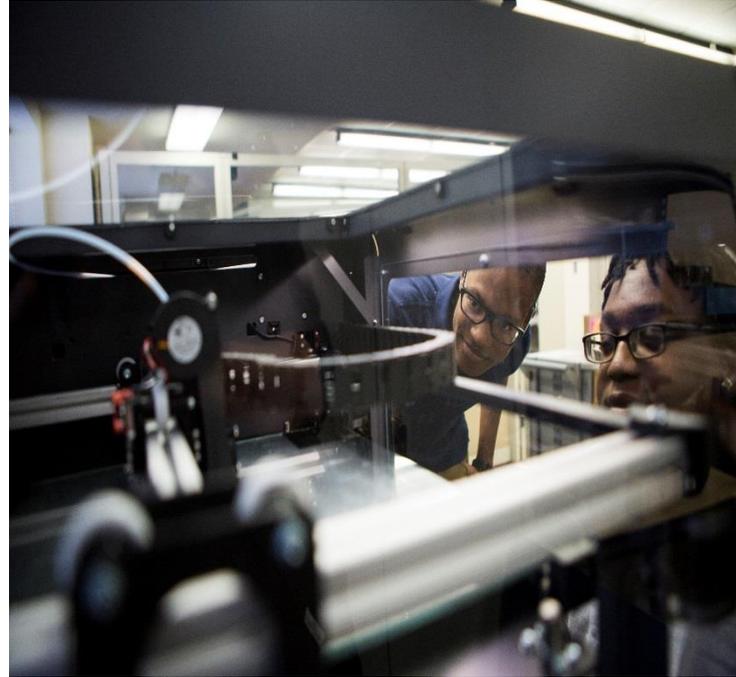
Trends in Library Spaces: current and future

- Learning Commons
- Group study
- Reflective study
- Faculty and graduate student spaces
- Classrooms
- Other learning services



Trends in Library Spaces: current and future

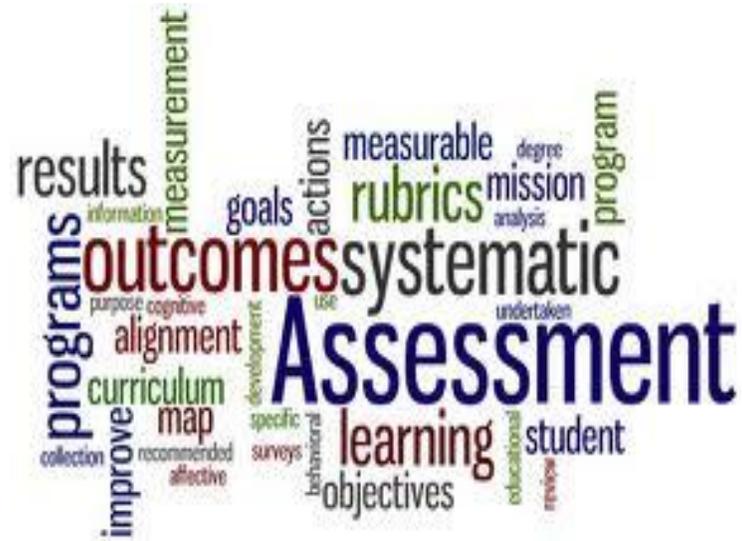
- Digital Media
- Maker spaces
- GIS
- Data Visualization
- Digital Humanities
- Gaming labs
- Flexible classrooms



Poll: Have you done a major renovation of your library in the last five years to repurpose space?

- Yes
- No
- If yes, please enter a few details in the chat box

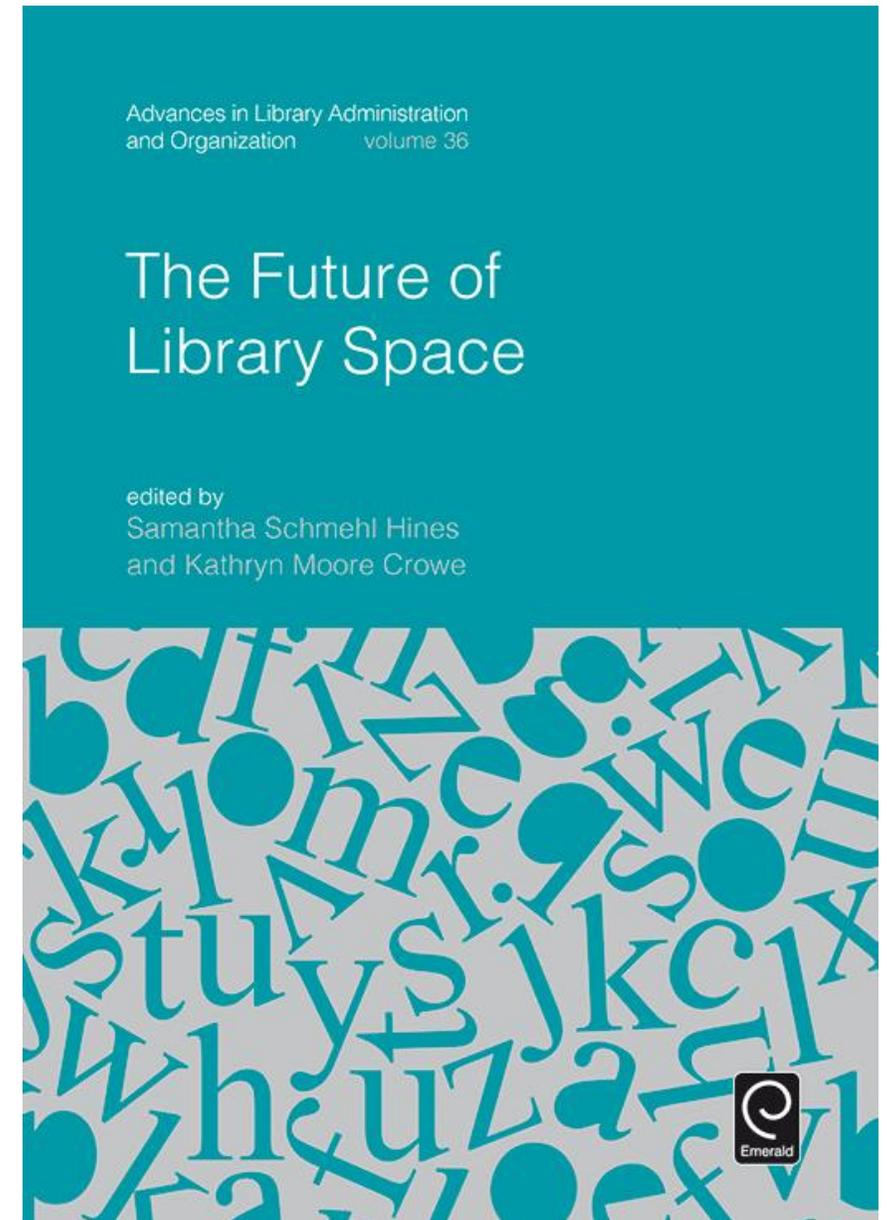
Assessment



- Ethnographic studies
- Observational studies
- Surveys
- Focus Groups
- Personas

Future of Library Space

- Emerald Publishing 2016
- Advances in Library Administration and Organization Series v. 36
- Edited by Samantha Schmehl Hines & Kathryn Moore Crowe



Creative Spaces in Libraries

Eric D. M. Johnson

- Not just a recent phenomenon
- “Non-textual” content
- Important 21st century skills
 - Critical thinking and communication
 - Information and media literacy
 - Life and career skills



Libraries as Safe Spaces

Rachel Wexelbaum

- Safe space for patrons *and* employees for learning, teaching and sharing
- History
 - American Library Association Code of Ethics
 - IFLA Code of Ethics
 - Neither addresses spaces specifically
- Recommendations on how libraries can be safe spaces for all
 - Mission statements
 - Effective guidelines for behavior
 - Security cameras
 - Ensure promotional materials are diverse
 - Cultural competency training

Service Design

Kris Johnson

- “Holistic, co-creative and user-centered approach to understanding consumer behavior for the creation or refining services.” (Marquez & Downey, 2015)
- Case study to illustrate service design process
- Used framework to develop master plan for the library at Montana State
- Resources for administrators to adopt Service Design

Library as Place to Library as Platform

Cornell University

- Library as Platform
 - Share knowledge
 - Create
 - Display and discuss work
 - Capture and preserve community knowledge
- Libraries adapt by:
 - Supporting 21st century literacies
 - Nimble organizational structures
 - Flexible staff
 - Continual renovation of space

Quiet study

Christy Goodnight & Eric Jeitner



- Students dissatisfied with quiet study options
- Shifted renovation plans
- Marketed to students made signage clear
- Collected usage data for future planning

Learning Theatre Teachers College

- Increased traffic in the library
- Requests for other activities
- Engaged users with exploratory sessions and workshops
- Designed very flexible space for wide variety of uses
 - Movable dividers
 - Pipe grid for electrical, lighting, data, audio, video
- Staff development
- Enhanced learning opportunities

Poll: Have you collaborated with partners on campus or in your community to develop new spaces in your library?

- Yes
- No
- If yes, please share a few details in the chat box.

Building Back Better (BBB) Libraries University of New Mexico

- Framework for preparing for and implementing recovery from disasters
- Applied framework to implement renovation
- Resulted in improved spaces



Personas

Holt Zaugg

- Often used in marketing and design
 - Users with common use patterns
 - Collect data to develop personas
 - Focus groups
 - Interviews
 - Observations
 - Ethnographies
 - Use personas to design spaces
- Study carrels
 - Creativity Innovation and Design Lab
 - Group Study Rooms
 - Sampler Zone

Significance of the book

- In-depth theoretical articles
- Case studies
- Broad nature of chapters
- Wide variety of libraries
- Maps the future
- Great literature reviews

Recent articles

- Inside Higher Ed article
 - November 10, 2016
 - [Why academic libraries aren't just expensive vanity projects](#)
- Libraries as the intellectual crossroads of a campus
 - December 2016
 - [Project Information Literacy interview with Joan Lippincott](#)

More information on library spaces

- [Coalition for Networked Information \(CNI\)](#)
- [Learning Spaces Collaboratory](#)
- [Library Assessment Conference](#)
- [Journal of Learning Spaces](#)
- [Society for College and University Planning](#)
- Please mention others in the chat box

Questions and discussion